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| Actor | Description | Use Case(s) |
| Sales Associate | The Sales Associate can login to the associate logs in, (s)he can then enter sales quotes for customers. They can then convert a quote into a purchase order. | Create a quote, sanction a quote, Create a purchase order |
| Admin | Using the administrative interface, the admin can maintain sales associate and quote information. They can view, add, edit and delete sales associate records. The admin can also search and view quotes based on status (finalized, sanctioned, ordered), date range, sales associate, and customer. | Create a purchase order |
| Legacy Database | The legacy database is a list of existing customers with customer name, address, and contact info that can be used for a quote | Create a quote |
| Processing system | A purchase order is sent to a processing system which answers with a processing date and sales commission rate for the sales associate | Administer system |